

# FULL SERVICE CERTIFICATE OF INSURANCE MANAGEMENT



# FULL-SERVICE CERTIFICATE OF INSURANCE MANAGEMENT

Whether your organization is large or small, publicly or privately held, CertFocus can customize its product offering to meet your unique requirements. CertFocus is a full-service vendor insurance compliance offering designed to ensure that your vendors maintain the required coverage requirements defined in your vendor contracts and agreements. While the core CertFocus product offering is intended to relieve your organization of the time consuming, labor intensive aspects of insurance certificate compliance tracking, CertFocus also offers flexible tracking solutions options allowing your organization to retain responsibility for some of the components included in the tracking process.

**CERTIFICATE OF LIABILITY INSURANCE**

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT REPRESENT OR WARRANT ANYTHING BEYOND OR ALIEN TO THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURERS, AUTHORIZED REPRESENTATIVES OR PRODUCERS, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the certificate holder is deemed to SUBROGATION IS WAIVED subject to the terms and conditions of the policy, unless provision for subrogation is specifically set forth on this certificate and the certificate holder is the insured under the policy of such subrogation.

**Coverages:**

COVERAGE	CERTIFICATE NUMBER	1-14	2019	2020	REVISION NUMBER
A. COMMERCIAL GENERAL LIABILITY	48527388840001	01/01/20	01/01/20	1	1,000,000
B. AUTOMOBILE LIABILITY	48527388840001	01/01/20	01/01/20	1	1,000,000
C. UMBRELLA LIABILITY	48527388840001	01/01/20	01/01/20	1	1,000,000
D. DIRECTORS & OFFICERS	48527388840001	01/01/20	01/01/20	1	1,000,000

The value proposition offered by CertFocus goes beyond the tracking service itself. Our people possess years of knowledge gained from working with hundreds of organizations on insurance/risk transfer issues and maintain insurance credentials such as CRIS, CIC, CPCU and CIC. Our dedicated account managers share this knowledge with you to help fine-tune your compliance approach.

CertFocus understands that each of its clients has their own unique standards and requirements each of which presents its own set of distinct challenges. Our systems are flexible and can be configured to meet the specific objectives of any organization in any industry group.

## DIVERSE CLIENT LIST

We are proud that our client list includes leading organizations in a variety of distinct industries. The diverse client we serve includes many large, well-known international organizations, along with a number of smaller companies with a regional focus. Additionally, many progressive city and county governments and agencies have chosen CertFocus to track their insurance certificates. Any organization with the need to monitor compliance on incoming Certificates of Insurance can benefit from the robust full service options available from CertFocus.



## DOMESTIC BASED OPERATIONS SERVICE CENTER

The CertFocus Operations Service Center, located in Kansas City, MO is staffed by a team of dedicated and credentialed insurance professionals responsible for the management of thousands of transactions each business day. Documents showing evidence of insurance coverage arrive at our service center via mail, fax, or email, where they are sorted, uploaded and processed into the system by members of the CertFocus service team. The Operations Service Center, along with supporting offices located in New York and California, administers in excess of 2.5 million certificates each year.

## TRACKING INSURANCE ON:

- Product Vendors
- Service Providers
- Subcontractors
- Other Suppliers
- Transportation/Delivery
- Tenants
- Franchises
- Motor Carriers
- Professional Services Providers
- Shippers
- Installers
- Repair Facilities
- Landlords
- Borrowers
- Maintenance Contractors
- Lessees
- Concessionaires
- Other Counterparties

Immediately after data has been extracted from the insurance documents and entered into our tracking system, the coverage information provided is compared to our client's pre-established insurance requirements to determine if the coverage provided meets, or fails to meet, their minimum requirements. If deficiencies, such as inadequate coverage limits, lack of a proper additional insured endorsement, or unacceptable carrier ratings are detected, notices are sent immediately to advise the insured of the corrective action needed for them to achieve compliance.

## REPORTING

System reports provide real-time, actionable information about the compliance status of all counter parties managed by CertFocus. These web-accessible reports are available 24/7/365 and can be exported to various formats and scheduled to for distribution to you via email at your preferred frequency.

## TECHNOLOGY

CertsFocus was designed to automate the monitoring of all aspects of the insurance tracking process that would traditionally require costly, time-consuming manual processes.

Since no two customers are alike, CertFocus can be configured to meet your precise specifications and reporting needs. One such capability is to have your data created and collected by CertFocus and automatically exported (real time or batch) to your own host system (e.g. A/P, ERP, or Contract Management). Our in-house IT staff will work to coordinate a seamless flow of information using the data interface method of your choosing.

## MORE THAN CERTIFICATES OF INSURANCE

Our compliance management capabilities go far beyond managing certificates of insurance. CertFocus can be your "one-stop shop" for Prequalification services through its complimentary PreQual solution and managing other items such as agreements, licenses, industry certifications, bonds and much more.

**"ACHIEVE LIMITLESS  
CAPACITY WITH  
PINPOINT ACCURACY..."**

CertFocus is your trusted partner in delivering the highest level of compliance possible in the certificate of insurance management industry. We understand the ongoing demands certificate management places on organizations - and as such we provide each customer with a seasoned CIC, CPCU, CISR and/or CRIS certified insurance professional as an Account Manager, who is committed to finding compliance issues and solving them before it hits your desk.

Achieve limitless capacity with pinpoint accuracy that finds errors, reduces non-compliance and unburdens risk managers. CertFocus provides full reporting and integration into your accounting system, all at significant savings in time, costs, and personnel. Other solutions merely diagnose or track compliance. CertFocus cures the issues, directly increasing COI compliance.



**FOR WEBINARS, DEMOS AND PRICING INFORMATION**

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